

My Lost Phone Emergency Checklist

Do This Today

- Turn ON phone tracking
- Set a strong passcode on your phone
- Write down your Apple or Google account password, IMEI, and other passwords, and keep them somewhere safe
- Back up your data
- Get Premium Device Protection

If My Phone Goes Missing

- Retrace & Ring
- Check the mobile location on the Map (as shown in the attached guide)
- Play Sound (using the same links)

If It's Truly Lost

- Lock Your Device Remotely
- Call Your Service Provider
- Protect Your Information
- Let Your Loved Ones Know
- Report the Theft to the Police



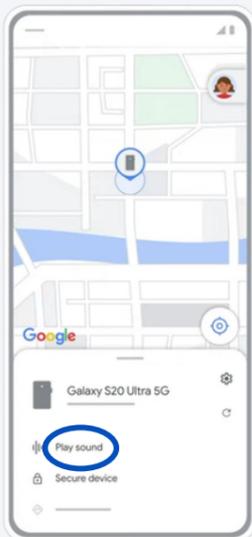
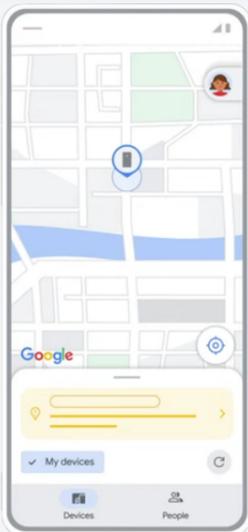
Step-by-Step Guide to Find a Lost Phone

Android

Apple

Sign In

Go to the “Find Hub” app from another device, or go to www.google.com/android/find/, then sign in.



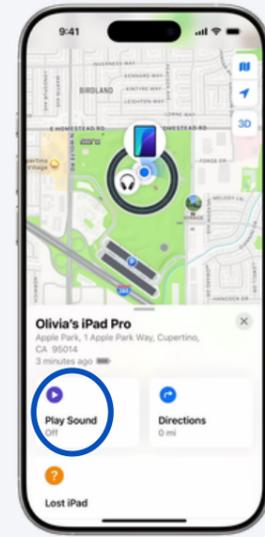
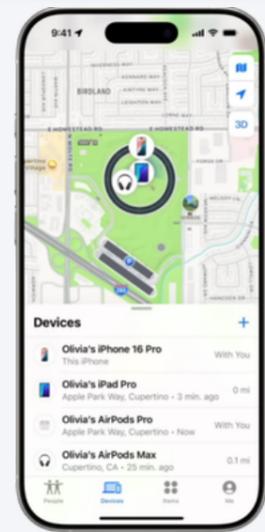
Secure Device

If your device is far away or in an unfamiliar location, click on “Secure device” to set the lock screen. You can also add a contact number and a message for whoever finds your phone.

1

Sign In

Go to the “Find My” app from another device, or go to iCloud.com/find, then sign in.



2

Check the Map

Select your device, and a Map will show its last known location.

3

Play Sound

If your device is nearby and connected to the internet, click on “Play sound.” This option will make your device ring at full volume for five minutes, even if it was set to silent.

4

Lost Device

If your device is far away or in an unfamiliar location, you can tap “Lost Mode” and follow the prompts to mark it as lost. This will display your phone number and a message, so that if someone finds your device, they can return it to you.